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## Hastings Highlands Public Library

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**Area :** Foundation Policy  
**Policy Title:** Statement of Values  
**Policy Number:** FN-03

**Initial Policy Approval Date:** March 18, 2014  
**Last Review:** April 24, 2019  
**Year of next review:** 2023

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The statement of values articulates the Board's and staff's shared beliefs about important principles and norms by which the Library operates and delivers service. This policy ensures that the Board articulates and reviews its values.

1. The statement of values is integrated into the decision making of the Board and the delivery of day-to-day operations and services by the staff.
2. The statement of values is developed, reviewed and/or revised by the Board as part of the planning cycle.

Related Documents:

Hastings Highlands Public Library. ***FN 04 – Intellectual Freedom***  
Hastings Highlands Public Library. ***Gov 06 – Planning***

The Hastings Highlands Public Library's Statement of Values

***Creativity, imagination and curiosity***

Encouraging the joy of reading and life-long learning

***Equity***

Ensuring accessibility and fairness, to recognize diversity in serving all individuals

***Intellectual Freedom***

Guaranteeing and facilitating access to all respectful expressions of knowledge and intellectual activity

***Customer Service***

Ensuring high quality and excellence in responding to the needs of our customers

***Community Connectedness***

Enhancing Library service through partnerships and consultation with the community

***Teamwork***

Fostering a work culture that advocates cooperation, communication, respect and training

Approved Statement of Values – March 2014